



"We Stand on Service"

2021

A N N U A L R E P O R T

RTC Services

RTC SERVICES

 334 E. Columbus Ave.
Bellefontaine, OH 43311

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rtcservices.org

DIRECTORS UPDATE

2021 was a year for reconnecting and rebuilding. As Ohio's Health Orders came to an end, we were able to open up our services and get involved in our community again. Our Community Engagement program became very popular, more than doubling in size. This program allows staff to take out small groups of individuals into the community. Some days they volunteer with organizations like Meals on Wheels and other days they explore places in our community such as The Historical Society Museum.



Our facility-based day programs were excited to implement community activities again. The Studio enjoyed participating in the Farmer's Market and First Friday Events in Downtown Bellefontaine. This gave associates an opportunity to sell the items they make while in the program. They also made a door for the Doors of Encouragement. Pos+Abilities enjoyed volunteering with Meals on Wheels, GRACE, and sorting eyeglasses for the Lion's Club. Our day programs at the Industries enjoyed spending time outside and going out to restaurants. Our production floor remained busy and helped to prepare several workers to join the community workforce.

Our transportation services were relocated to our Columbus Ave building, and demand for transportation services continued to increase. Our total trips for the year increased by 23% from 2020. The top three trip purposes were medical, employment, and day programs. Transportation even participated in the Downtown Bellefontaine Christmas Parade. Staff and associates had fun waving at parade goers and passing out candy along the parade route. Pictured above is Dennis Ross and myself before the parade began.

The RTC Board of Directors was able to finalize and approve our Strategic Plan. They also welcomed two new board members. We also had changes to our management team with the retirement of two managers.

We built a lot of momentum in 2021 to help us look forward to a busy 2022!

MANAGERS

Tonya Reed, Executive Director
Tina Burrey, Finance Director
Dave Glenn, HR Manager
Helen Manns, Production Manager
Christy McGill, Program Services Manager
Aaron Atherton, Employment Services Supervisor
Kylee Purtee, Day Program Supervisor
Russ Foust, Transit Director
Jaime Hill, Transportation Supervisor

BOARD MEMBERS

Troy Gibson, President
Matt Oldiges, Vice-President
Wes Easton, Fiscal and Audit Chair
Mindy Daring, Secretary
Susan Givler
Lee Wallace
Ben Kennedy
Jeff Martin
Brian Zak
Rick Reed
Bert Schwaderer

STRATEGIC PLAN 2021 AND BEYOND

Priority Area 1: RTC will develop and implement marketing and communication strategies to improve collaboration with County Board and highlight career opportunities at RTC.

Priority Area 2: RTC will take steps to ensure sustainable funding models, leading to accountable growth by analyzing relevant data and increasing advocacy efforts.

Priority Area 3: RTC will prepare for potential service and program changes by expanding opportunities for Adult and Community services and creating/expanding into new physical locations for service/programs.

Priority Area 4: RTC Board members will gain a deeper understanding of RTC's programs so that they can serve as ambassadors for RTC in the community.

Priority Area 5: RTC will focus on employee appreciation and development in efforts to retain employees and to promote from within whenever possible.

STUDIO Artwork Supports Special Olympics

BY CANDY HITT

Due to the COVID pandemic, Special Olympics didn't have many opportunities to fundraise in 2021. To help boost donations, the STUDIO joined in on a state art auction fundraiser. Participants worked to create one-of-a-kind art pieces around the theme "Inclusion is...". In preparation for this, we had many discussions on what inclusion is and isn't, where individuals have felt included, and how we can be advocates for the disabled population. We looked at the hurdles faced and the many things we can do. Everyone who participated should be very proud of the work they created and the message it sends.

The state auction was held in November with artist Kate Hemphill representing us with a piece "Positive Labels" which sold for \$170 and artist Chris Bridges' piece "Workers Ahead" selling for \$25. The local auction was in December, where the other pieces were sold with all profits going to benefit our local Logan County Braves.

In addition to supporting Special Olympics with our art, staff member Quinten James worked tirelessly on a calendar featuring all the pieces created for the auction including our two pieces that went to the state auction. It featured a full page photograph of each art piece, a picture of the artist with their artwork, and a small biography/explanation of the piece and how it came to be. These calendars were then sold to the community with profits going to our local Special Olympics team.

"Focus not on the differences of people with disabilities but the talent of the individual ."

- Neil Milliken



Community Engagement Opens New Opportunities

BY CHRISTY MCGILL

Back in February 2020, RTC started to operate a new program that focused on getting people connected in their community. This service began after a satisfaction survey went out asking clients, guardians, and families what services they would like RTC to provide.

After just two community events at the Holland Theatre led by Lisa Manns, the COVID-19 pandemic began, and the program had to be put on hold. Once it was deemed safe for programs to return in-person and following CDC guidelines, the community program returned bigger and better than ever.

The program has since been renamed "RTC Community Engagement" and offers a wide variety of activities and volunteer opportunities for people who are looking for non-traditional services that take place in the community. Community Engagement Specialist, Lisa Manns, took the lead with this new program and has visited many interesting sites with her groups. The individuals making up her groups offer ideas and insight to the things they want to do and see, then events are planned from those interests. The Community Engagement groups have volunteered with Meals on Wheels, visited the Renaissance Festival, went to water parks, had cook outs, and visited many parks across several counties in Ohio.

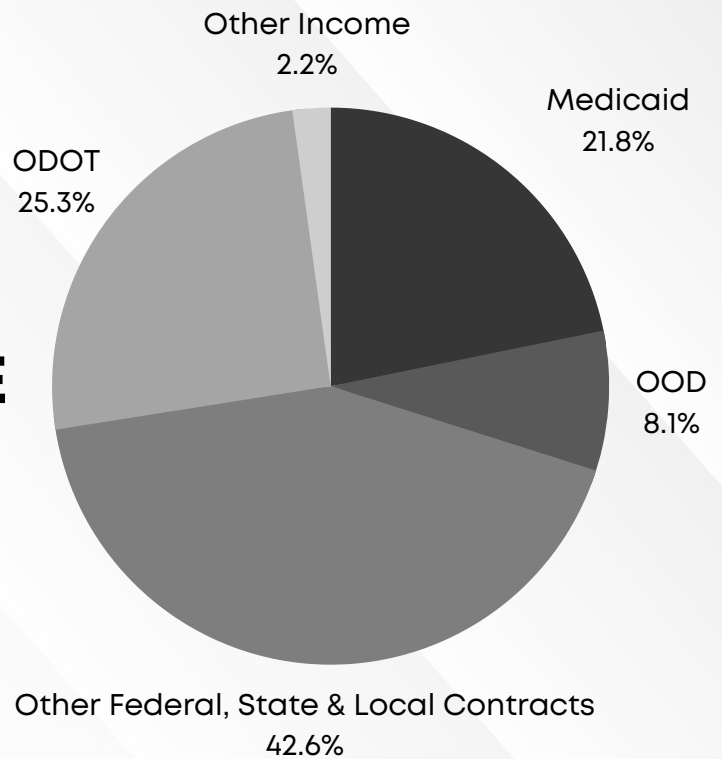
As the program and the interest grew, Shelby Hess was added to the Community Engagement team. She is focusing on volunteering opportunities to provide individuals with work skills while giving back to our community. Shelby's group routinely volunteers with Barely Used Pets, Discovery Riders, and Meals on Wheels.

As you are out and about in Logan County look around, you may see several RTC groups, sporting RTC logo wear, being active members in their community. Feel free to stop and say hello!

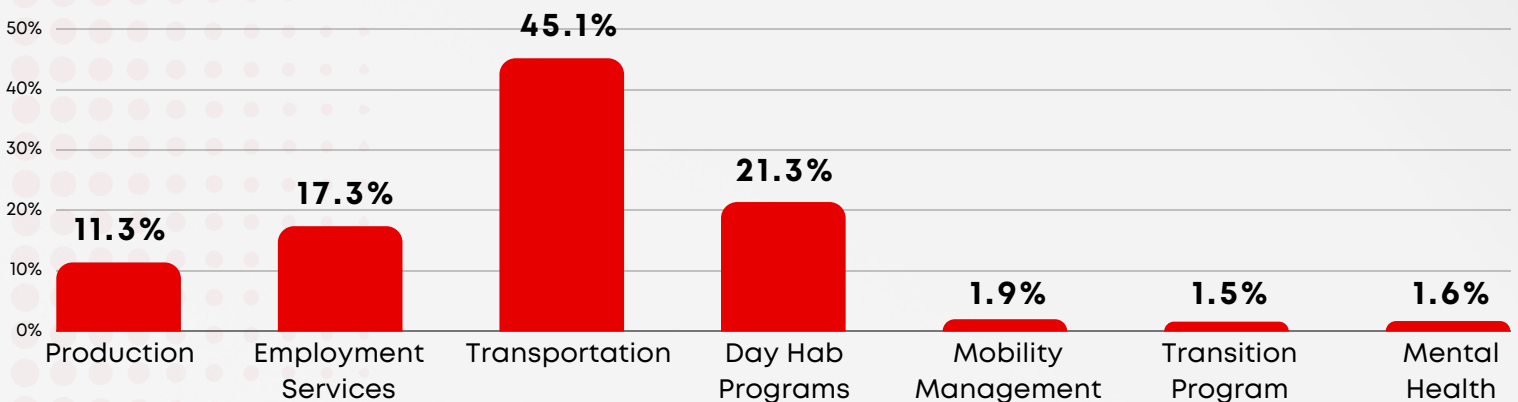


2021 FINANCIAL REPORT

REVENUE BY SOURCE



EXPENSES BY PROGRAM



2021 FUN FACTS

TRANSPORTATION

Peak Times

8:30am - 3:30pm
Up to 22 vehicles
on the road at once

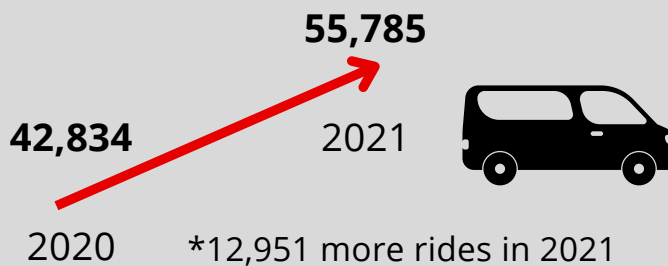


Top Destinations

Medical
Employment
Day Programs



Number of Rides



PROGRAMS

Community Engagement

More than doubled
participants from 2020

2020 - **12** individuals
2021 - **28** individuals

MHDAS (Mental Health) Supported Employment Program

Grew significantly
from 2020

2020 - **45** individuals served
2021 - **68** individuals served



Summer Work Program Perseveres

BY KYLEE PURTEE

Despite all of the obstacles COVID provided in 2021, we were still able to successfully assist 16 students in Champaign County and four students in Logan County with a Summer Youth Work experience. The Summer Youth work sites consisted of Old Souls Farms, Dragonfly Vineyard, Walmart – Urbana, Goodwill – Urbana, and the Champaign County YMCA for our students in the Champaign County area. In Logan County we were able to work at The Homecoming Restaurant and the Kirkmont Center. During their work experience students were able to learn work skills specific to their work site which included stocking, freight moving, janitorial, grounds maintenance, landscaping, and more. In addition to working on their work skills, students also learned about the spoken and unspoken “rules of work” and worked on their soft skills to become more well-rounded employees in the future. Students learned to work as a team and the importance of ensuring you are responsible for your own tasks at work.

RTC was also able to assist two students in Champaign County, six in Logan County, and one in Hardin County via Zoom in completing the Pre-ETS Program (Pre-Employment Transition Services). These services are designed to help students work on skills that can help prepare them for the world of work. This includes Instruction in Self-Advocacy, Job Exploration Counseling, Workplace Readiness, Work Based Learning, and Counseling on Post-Secondary Options. The goal is that when completing these services, students will have a better understanding of what they want to do for work before getting to the point where they are ready to work.





Pos+Abilities Ramps Up Volunteering

BY KYLEE PURTEE

Pos+Abilities increased their volunteering experiences throughout 2021. They returned to having a Meals on Wheels route. They complete a route on Mondays and about 3-5 associates go on the route each week. On Tuesdays, they started going to the DeGraff United Methodist Church and helping pack weekend meal bags. The bags are for students in the Riverside Local Schools community who might not have ready access to easy-to-prepare lunches over the weekend. This is organized by the G.R.A.C.E. community and Pos+Abilities associates volunteer to help pack the bags.

From the G.R.A.C.E. volunteer opportunity, they made a connection with the local Lion's Club to help sort glasses. The glasses are brought to the Pos+Abilities room so they can be sorted on various days to allow for more associates to participate in the volunteer opportunity. These opportunities are wonderful ways for us to give back to the community!

"Providing services that promote employment, community connections, and independence in life."

RTC's Mission Statement

RTC Services Programs:

Day Programs | Employment Services | Transportation

Day Programs

- Eligibility – individuals with developmental disabilities
- Funding – Medicaid Waivers and local County Boards of Developmental Disabilities

Vocational Habilitation

- Production (Industries)
- Pos+Abilities

Adult Day Support

- The Studio
- Blue Room (Seniors)
- Orange Room (ADS)

Community Engagement

- Small group activities in the community

Employment Services

- Eligibility – individuals with disabilities
- Funding – Opportunities for Ohioans with Disabilities (OOD), Medicaid Waivers and local County Boards of Developmental Disabilities, Mental Health Drug & Alcohol Services Board

Finding Community Jobs

- Career Exploration
- Work Assessments
- Job Seeking Skills Training
- Job Development
- Benefits Analysis

On-the-Job Supports

- Job Coaching
- Follow along services
- The Job Club

Transition Youth Services

- RISE Club
- Summer Work

Transportation

- Eligibility – all residents and guests of Logan County
- Funding – Ohio Department of Transportation, local contracts, Medicaid Waivers

Hours of Operation

- Monday - Friday
- 5:30am - 10:00 pm

Cost

- \$1 per mile out of county (100-mile radius)
- \$4 one way within Logan County
- Half price fares for Elderly & Disabled (E&D)

Fleet

- 28 accessible vehicles